



SJRV POA Flood Response Overview

October 2025

This document provides an update on POA activities, essential contacts, permitting and aid information, and next steps for safe and compliant flood recovery efforts.

Community & Volunteer Coordination

- Emergency Coordination:
 - Breanna Pitcher is working directly with Commander Roy Vega, Pagosa Springs Emergency Services Lead (☎ 970-264-8485).
 - Jude Oubre (☎ 970-844-6485) and Jeshua Thomas with Solid Management Disaster & Resource Service (☎ 970-731-5973) are coordinating on-the-ground volunteer cleanup and support efforts.
- Held a big clean-up day on 10/15. Large amounts of tree debris in residents' yards were cut up, gathered, and piled for disposal. In addition, a massive pile of sandbags was collected from several homes and stacked near the Metro building at the pond. About a dozen residents and eight volunteers from the town worked for several hours. Thanks to everyone who participated!
- The POA has been contacted by charitable aid organizations American Red Cross and Samaritan's Purse. Please call them if you need any help (contact info below).
- A GoFundMe page was set up by Chris Mott to help homeowners Leah & Matt at 38 Red Ryder Circle. They were most affected by the flood.
 - https://www.gofundme.com/f/save-matt-and-leahs-home-from-flood-damage?lid=avktw0sav8sh&utm_source=product&utm_medium=email&utm_campaign=TXN_donation_receipt_adyen_tip&utm_content=internal

Coordination with Governmental Agencies:

- US Army Corps of Engineers USACE - Durango Field Office;
 - POA Board Members met with Shelley McCoy, a geotechnical engineer who surveyed riverbank and road damage on Oct. 20.
 - POA Board Members left messages with Kara Hellige, our main contact for emergency repair permits, and located instructions for emergency permitting (see below).
- Multiple agencies will be visiting SJRV on Wednesday, Oct. 22.

- These include USACE, NRCS (EWP), county sheriff, and others. POA and Metro folks planning to attend.
- Colorado Division of Homeland Security and Emergency Management;
 - POA Board Members met with regional managers Riley Frazee and Travis Howell. They are excellent resources to identify governmental entities for flood repair permitting and aid.
- Archuleta County; POA Board Members met with the Floodplain Manager (Melissa Ryan) to clarify county permit processes for any riverbank or drainage repairs. We are working closely with County Manager (Patrick Rondinelli) who encourages that flood-related damage to the community be documented in the County Crisis Track system (more info below).

Homeowner Communication:

- Email and SMS Support: SunDee has been actively providing emergency alerts and updates via email and SMS before, during, and after the flood.
- Board Coordination: Board members have established a group chat to share real-time information, connect homeowners with resources, and coordinate efforts with Metro and other agencies.
- Town Hall 10/21 and meetings.

Next Steps:

- Coordinate continued volunteer cleanup efforts.
- Connect affected residents with charitable organizations.
- Document flood-related damage in the POA-owned river corridor and on individual resident properties
- Submit a POA river corridor damage report in the County Crisis Tracker system.
- Obtain a letter, as promised, from the County Floodplain Manager granting a blanket emergency work permit in the river corridor. We understand that this will cover the riverfront owners' property as well.
- Work with USACE to obtain emergency work permits for the river corridor and understand what USACE expects from individual homeowners.
- Explore rumors that USACE may provide county-wide permits for some emergency repairs.
- Continue working with Colorado Division of Homeland Security and Emergency Management representatives to identify emergency aid.

- Our understanding is that FEMA offers both public assistance (for communities and quasi-governmental organizations) and individual or citizen assistance for homeowners. Property owners with significant damage should be prepared to file for individual permits and assistance.
 - We plan to invite representatives from USACE, FEMA, and other relevant agencies to attend our next POA Board meeting on Nov. 12.
 - Support Metro as they work to implement emergency streambank and river channel repairs.
 - Support Metro as they work to repair the washouts on Little Beaver and Boneyard roads and repair the sewer system.
 - Form a committee to address all POA-responsible aspects of the flood emergency.
 - The POA Emergency Preparedness Committee is to address all POA-responsible aspects of the flood emergency.
 - Longer term, we will need to work with appropriate governmental entities to design, permit, contract, and implement permanent river channel improvements.
 - We hope to revive the defunded NRCS EWP WEP San Juan River Enhancement Project.
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Homeowner Flood Recovery Overview

Immediate Actions for Homeowners

1. Prevent further damage:
 - Secure eroded areas with temporary measures (sandbags, tarps, straw wattles).
 - Avoid major excavation or fill until official government guidance is received. You must also request a permit from the POA for these more permanent repairs.
 - Sandbags are available for free at the Metro building near the ponds.
2. Make a claim with your flood insurance provider
3. Report your damage in the County Crisis Track System:
 - Go to the Disaster Survivor Portal web page to access the Crisis Track System. Enter relevant data as requested.

<https://crisistrack.juware.com/SurvivorPortal/index.html?cid=archuletaCO>

- Enter data into this system even if all the flood damage/erosion is in the POA-owned portion of your backyard.
 - Please enter your data if erosion in your backyard is anywhere from moderate to severe.
 - Also report any other damage to your home or property, including basement or crawlspace flooding, water-damaged items, etc.
 - Archuleta County is using this system to collect and assess all flood-related damage reports. This helps determine eligibility for FEMA or state recovery resources.
 - Here is more information about this Colorado-wide program
<https://dhsem.colorado.gov/press-release/crisis-track-and-survival-portal-announcement-from-dhsem-and-dolg>
4. Be prepared to work individually with USACE, FEMA, and other government agencies:
- Homeowners with severe damage inside their property corners will likely need to work directly with these agencies.
 - Since the majority of streambank erosion occurs in the POA-owned river corridor, we can expect significant POA/Metro involvement.
5. Document Everything:
- Take dated photos/videos before, during, and after cleanup.
 - Keep receipts and time logs for any emergency repairs—these can be important for FEMA or insurance reimbursement.
6. Stay Connected:
- Look out for relevant emails.
 - Attend POA/Metro meetings and Town Halls.
 - Monitor the SJRV POA web page for the latest updates.

Key Contacts

Agency	Contact	Phone	Website
U.S. Army Corps of Engineers – Durango Field Office	Kara Hellige	970-218-7466	USACE Emergency Permitting
Archuleta County Floodplain Manager	Melissa Ryan	970-398-6194	County Flood Recovery Resources
Archuleta County Manager	Patrick Rondinelli	970-749-0138	—
Colorado Division of Homeland Security & Emergency Management	Riley Frazee / Travis Howell	719-510-2388 / 720-309-1993	DHSEM
FEMA	—	1-800-621-3362	www.fema.gov
Crisis Track & Survival Portal for Colorado/	-	-	Learn More
American Red Cross	Madelin Marquart	1-970-242-4851	redcross.org
Samaritan's Purse	John Arana	1-833-747-1234	

Useful Resources

1. Local Disaster Relief & Recovery Resources
 - Archuleta County Department of Human Services
For temporary housing, food, or financial assistance.
☎ 970-264-2182 | <https://www.archuletacounty.org/>
 - American Red Cross of Western Colorado: Red Cross opened a distribution center on 10/21 at 9:00 AM at the Archuleta County Public Works Building at 1122 US HWY 84 to distribute cleanup kits, Tyvek booties, N95 masks, fans, nitrile gloves, rakes, and shovels.
☎ 970-242-6646 | <https://www.redcross.org/local/colorado.html>
 - Environmental or Debris Disposal Info
2. Archuleta County Solid Waste Department
 - Guidelines for flood debris, sandbags, and hazardous waste disposal.
 - ☎ 970-731-6333 | Solid Waste Information
3. Insurance & Rebuilding Help
 - National Flood Insurance Program (NFIP)
<https://www.floodsmart.gov/> — guidance for homeowners filing flood claims.
4. Colorado 811 (Before You Dig)
 - If homeowners are doing any excavation or stabilization work.
 - ☎ 811 | <https://www.colorado811.org/>
5. Communication / Reporting
 - Local Emergency Alert System Registration
 - Encourage residents to sign up for Archuleta County's CodeRED or Everbridge alerts (if active).
 - Check: <https://www.archuletacounty.org/569/Emergency-Notifications>
6. Southwestern Division Emergency Permit Guidance (PDF)
 - <https://www.swf.usace.army.mil/Portals/47/docs/regulatory/Permitting/SWFEmergencyPermitGuidanceMay2014.pdf>
 - This link provides *supplemental reference material* with official USACE guidance on emergency procedures.
7. Northeast District (NAE) Emergency Situations Page
 - <https://www.nae.usace.army.mil/Missions/Regulatory/Emergency-Situations/>
 - This link is *not region-specific* (for New England) but offers a good general context on national emergency procedures.
8. Information and Assistance for Floods Impacting Southwest Colorado, La Plata and Archuleta Counties
 - <https://www.archuletacounty.gov/southwest-colorado-flood-recovery-resources/>
9. Archuleta County Sheriff's Office Emergency Operations

- <https://sheriff.archuleta.com/divisions/emergency-operations/>